



THE NEWEST PRODUCT IN OUR LINE

Evelyn

The AI receptionist who answers every call, understands what the caller actually wants, and gets them to the right person — at 2am, at lunchtime, and when the whole team is already on the phone.

\$75 per month

55c per minute of AI conversation

\$750 once-off setup and onboarding, including a discovery session.

Australian owned and operated since 2003 | voicetechnologies.com.au

Every unanswered call is a customer who rings someone else

After hours

The phone rings out or drops to a voicemail nobody checks until Monday. The caller has already moved on.

Everyone on a call

A small team can only hold so many conversations at once. Call five is a busy tone.

Reception is a bottleneck

One person answering, transferring and taking messages all day is an expensive way to run a switchboard.

Press 1 for menus

Customers hate IVR trees. They mash zero and wait, or hang up and try a competitor.

Evelyn removes the "nobody answered" outcome entirely.

A conversation, not a phone menu

01

She answers

Sub-second pickup on every inbound call, in a voice you choose, with the greeting you wrote.

02

She understands

Natural language, not keypad options. The caller just says what they need.

03

She answers or acts

Opening hours, pricing, order status, address — answered from a knowledge base you control.

04

She routes

Transfers to the right person, queue, mobile, 1800, 1300 or 13 number. Or takes a message.

And afterwards: a full transcript, a sentiment score and a quality rating on every single call — so you finally know what people are ringing about.

WHY OURS IS FASTER



No Singapore detour

Most AI voice products route calls through Twilio in Singapore. Because the speech engine is hosted in the US, every call makes a round trip: Australia to Singapore, Singapore to the US, and all the way back. That zigzag adds up to 250ms of latency to every single interaction — and you can hear it.

Evelyn bypasses it. Local edge SBCs in Melbourne and Sydney connect our soft switches straight to the speech engine. It is a structural advantage — a competitor cannot close it without rebuilding their architecture.

Up to 250ms faster

than Twilio-based competitors

Hosted in Melbourne and Sydney

your call data stays onshore

Multi-tenant by architecture

isolation by design, not by policy

Provisioned in SASBOSS

and spend-capped before it goes live

She works with what you already run

She is not a separate phone system. She answers the numbers you already own and hands calls back into the platform your team lives in.

Microsoft Teams

Operator Connect

Numbers and users provisioned natively in the Teams Admin Centre. Evelyn answers the DID and transfers into Teams call queues, auto attendants and individual users.

\$18 per user per month

Microsoft Teams

Direct Routing

Delivered over our own SBCs and managed by us in SASBOSS — the same portal Evelyn is provisioned in. Cheapest seat, and call recording with 30 day retention is included.

\$15 per user per month

Without Teams

Cisco Webex and hosted

No Microsoft licence in sight. Evelyn works just as happily in front of Webex Calling, hosted PBX seats, SIP trunks and on-premise iPECS.

Scoped per site

1800, 1300 and 13 transfers supported, plus international numbers. Fallback DID redundancy means if anything upstream fails, the call still lands somewhere a human can pick it up.

AVAILABLE NOW



Live today, not on a roadmap

- Customisable voice answering in a voice you choose
- Sub-second response time on every call
- Basic routing and warm call transfer
- Data protection and conversation guardrails
- Post-call transcription of every conversation
- Sentiment and call quality rating
- 1800, 1300 and 13 transfer support
- International numbers supported
- Customer dashboard in SASBOSS
- Partner and customer spend caps
- Simple provisioning and onboarding
- Fallback DID redundancy

Every one of these is in the shipping product. Nothing on this slide requires a beta flag or a special build.

This is not a v1-and-done product

Q3 2026

General availability

- Advanced agent configuration
- Agent skills and knowledge base
- Real-time data feed scheduling
- Calendar integration (Gmail, Outlook)
- Message capture: SMS, email, WhatsApp
- Geo-based routing and identification
- Out-of-hours handling
- Multilingual support

Q4 2026

Full agentic capability

- Appointment booking and amendments
- Reservation creation and confirmation
- AI voice payment options
- Context assistant across the call
- Sentiment-based routing
- Supervisor agent
- Multi-location management
- Industry-specific templates

Customers who start on Evelyn now inherit each release as it ships. There is no migration and no new contract to sign.

Priced so it pays for itself

\$750

once-off setup and onboarding

Starts with a discovery session. We build the platform around how you actually want calls handled, write the knowledge base with you, and tune her voice and greeting before she takes a single call.

\$75

per month, per assistant

Covers the assistant itself, the knowledge base, the SASBOSS dashboard and the transcripts.

55c

per minute of AI conversation

Usage only. You pay for calls Evelyn actually handles, not for the hours she sits waiting for the phone to ring.

Built around you

The \$750 is not a switch-on fee. It buys a discovery session and a platform configured to how your business answers the phone.

Spend caps

Set a monthly ceiling in SASBOSS before she goes live. No bill shock, ever.

Sits on any plan

Add her to Teams OC, Teams DR, or a Webex and hosted setup with no Microsoft licence.

All figures ex GST, in Australian dollars. Setup and onboarding is a once-off charge.

Where Evelyn earns her keep first

Trades and services

Calls come in while everyone is on a roof or under a sink. Evelyn books them in instead of losing them.

Hospitality and retail

Opening hours, bookings and "do you have it in stock" answered without pulling anyone off the floor.

Clinics and practices

Reception is drowning at 9am. Evelyn takes the overflow and the after-hours calls.

Any business with a 1300

High inbound volume, repetitive questions, and a queue that gets long at predictable times.

Start with one number.

Point your after-hours or overflow number at Evelyn for a month, read the transcripts, and decide from real calls rather than a demo.
brad@voicetechnologies.com.au